

Maximize revenue cycle through process improvements and technology automation

Improve your revenues and reduce your costs through:

- Automated streamlined processes
- Enhanced monitoring and measuring
- Effective workflows and reporting
- PARCS technology adoption
- Revenue cycle consulting
- Denial management and analysis

Maximize Your Revenue Cycle

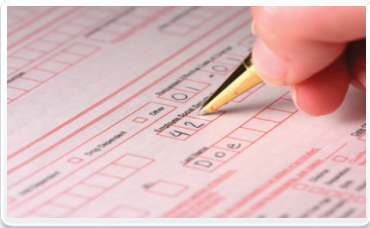
Porteck Global provides these services to diagnostic imaging centers

Billing Expertise



Billing and Payment Processing

When supplied with scanned images, super bills and other vital documentation, we offer charge data entry services to our clients. Clients can monitor the progress of billing and payment batches through our PARCS system.



Claim Management

If claims are not paid during a specified time period, we follow up with the payor regarding the unpaid claim; all calls are logged. Based upon the information gathered, we will take necessary action on the unpaid claim to correct and resubmit it. This may include re-billing, re-coding or sending appeal letters.



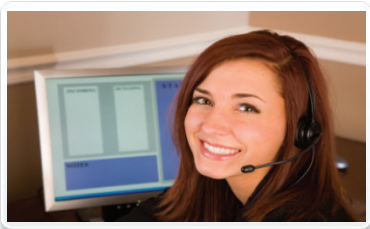
Denial Management

Our denial analysis tools allow us to identify most common denials and their causes. We then work with our clients to develop an action plan and make sure corrective measures are taken to reduce those denials.



Eligibility Verification

When denials are traced back to their root cause, it is often determined that improving the eligibility and verification steps prior to the patient being seen could have prevented those denials. Our services include assisting the front desk by verifying that all scheduled patients have provided accurate and active insurance information and have coverage for the service being provided.



Follow Up

A critical step in the billing process is resubmitting any claims that are not received by the insurance company or need to be corrected and resubmitted. All submissions are confirmed with the insurance company within 10 days to prevent any denials for untimely filing. Claims automatically pop up in user buckets if they are not paid within allowable time frames.



Transcription Services

We provide Active Service Provider (ASP) based Transcription software and services to diagnostic imaging centers and hospitals. Physicians dictate using the Toll-Free Dictation Lines, or they can upload audio from their digital voice recorders into their online account. After reports are transcribed, authorized users can download or print the documents from their online account.



Accelerate revenue cycle through process improvements & technology automation



Quality Focus with Business Intelligence

Increased transparency and accountability through improved quality and accuracy of coding medical services data through ensuring regulatory compliance. Business intelligence provides comprehensive information for planning, analysis, reporting and control of business operations.

Business Intelligence Reporting:

Reporting enables a practice to view the appropriate information in "real time". This results in effective decision making, as well as improved management of the revenue cycle process. Provider performance reports, monthly revenue reports, delinquency reports, insurance plan analysis report & system utilization reports are made available to the providers to better understand their practice status. In addition, customized reports can be designed based on the client's needs.



Turn Around Time Driven Process:

With so many years of experience in the healthcare field, we understand that timelines are very critical. Each process is mapped with a specified Turn Around Time.



PARCS Technology as a Process Enabler

Our state of the art software solutions are tailored to the specific standards, processes and challenges of the health care industry. Our solutions help to improve the operational efficiency, mitigate risk and control costs while enabling innovative business models that help in gaining enterprise wide visibility for better decision making in critical areas.

Document Management:

Paperwork & documentation is the backbone for the proper filing of claims. Documents are saved in electronic form providing enhanced management. Electronic Medical Records technology provides the capacity to link the documentation to the patients account and claim without using separate software.



Process Automation:

Our technology enables process effectiveness through automation. These improvements include scanning, batching, automatic appeals.



Predictive Analytics

Real time predictive analytics for revenue cycle management provides a holistic practice technology environment.

Solutions that are aligned to reduce costs and increase revenues.

PARCS Features



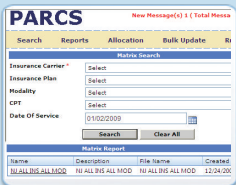
Automated Follow up

Supports accurate workflow priorities and scheduling of follow up.



Tracking System

PARCS uses a ticker based tool system to update user on follow up procedure and actions using pre defined parameters.



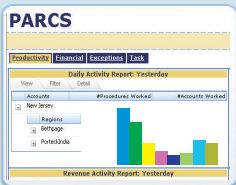
Dynamic Insurance Matrix

Detailed dynamic report matrix provides on demand information for insurance co-pay applicability authorization and referrals.



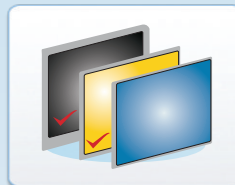
Missing Media

Workflow tool for center users to manage missing claims information.



Dashboards

Present quick overview of information to executives and managers. View action summary in both document and graphical form with integrated MS tools.



Prioritize Workflow

PARCS efficiently manages uniform workflow with auto allocation of claims with High, Medium and Low priority alerts to end users.



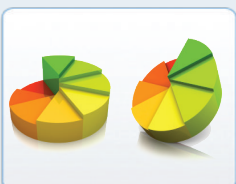
Automated Scanning

Effective document input in document reading and bar coding for effective patient data capture.



Batch Management

Comprehensive batch management for effective allocation and streamline workflow.



Dynamic Auto Allocation

Automated claims assignment based on plan parameters and highest dollar values.



Denial Reports

Generate quick and effective reports with follow up history to file for denied claims.

Incorporate PARCS into your billing process and increase your revenue